## S. Colleen Puckett

### **Experience**

# Good Legal Firm, LLC, Manager of Family Support Services, Roswell, Georgia December 2013 - Present.

- Practice focuses on child abuse and neglect dependency, termination and criminal cases, child abuse registry hearings, appeals, including, but not limited to medical neglect, medical abuse and Shaken Baby Syndrome cases.
- Represent parents, children, and families.
- Manage Client Care and Family Support:
  - Meet with Clients to provide support and direction
  - Maintain contact with Clients to continue support and direction
  - Mentor Clients on issues surrounding family stress and care
- Interview witnesses for cases.
- Investigate all non-legal issues that arise in cases.
- Manage filing and service of legal documents.
- Manage firm correspondence and contact.
- · Manage all firm scheduling.
- Manage client payments.

### Speaking

- December 2018, A Walk in My Shoes; A Parent's Perspective, Engaging Parents in Crisis, Georgia Child Welfare Summit, Atlanta, Georgia.
- April 2017, "Parent Support Groups: How Parent Support Groups Can Help Reunify Families" at the ABA National Parents' Attorneys Conference, Washington, DC.
- July 2015, "Trial Skills Training" at the ABA National Parents' Attorneys Conference and the ABA Children and the Law Conference, Washington, DC.
- July 2015, "Medical Child Abuse" at the ABA National Parents' Attorneys Conference and the ABA Children and the Law Conference, Washington, DC.
- February 2015 Presented "Shaken Baby Syndrome and Georgia Case Law" Child Welfare Law Specialist Meeting, Atlanta, Georgia.
- November 2014 "Client Care" at the DeKalb County Parent's Attorney Conference, Decatur, Georgia.
- June 2014 Presented "Effects of Removal on Children" Youth Law Conference, Atlanta, Georgia.
- November 2013 Presented "Making Quality Representation a Reality" to Region IV Parent Attorney Leadership Summit, Raleigh, North Carolina.

#### Conferences

- December 2018, Georgia Child Welfare Summit, Atlanta, Georgia.
- April 2017, ABA National Parents' Attorneys Conference, Washington, DC.
- July 2015, ABA National Parents' Attorneys Conference and the ABA Children and the Law Conference, Washington, DC.
- November 2014, DeKalb County Parent's Attorney Conference, Decatur, Georgia.
- August 2014 National Conference for the National Association of Counsel for Children, Denver, Colorado.
- November 2013 Region IV Parent Attorney Leadership Summit, Raleigh, North Carolina.